



CASE STUDY

Andy J. Egan Co. | Expert IT Support for Specialized Projects

Andy J. Egan Co. needed IT expertise for complex projects beyond their day-to-day capabilities. KR Group became their go-to partner, delivering clear communication, reliable execution, and hands-on technical expertise, ensuring projects are completed efficiently and to the highest standard.

Client: Andy J. Egan Co.



Industry: Construction

Location: Grand Rapids, Michigan

Services: Mechanical contracting, design-build, fabrication, and service

About Andy J. Egan Co.

Andy J. Egan Co. provides services beyond most mechanical contractors and fabricators, including engineering, custom fabrication, building information modeling (BIM), design-build, mechanical insulation, process piping, controls, and 24/7 service for commercial, industrial, and institutional applications of all sizes. They serve a wide range of industries, including energy and power, healthcare, food and beverage, pharmaceuticals, education, water and wastewater, hospitality, retail, and alternative energy.

The Challenge

Andy J. Egan Co. faced several challenges common to companies managing complex operations:

- Projects requiring specialized IT knowledge beyond the internal team's capabilities
- Need for clear communication and agreed-upon expectations before each project
- Dependable execution to ensure work is completed on time and meets quality standards
- A partner who can integrate seamlessly with internal staff while providing guidance

They wanted an IT partner who could handle advanced technical projects while minimizing risk and disruption.

The KR Group Solution

KR Group became a trusted technical partner by:

- Providing specialized expertise for projects that required deeper technical knowledge
- Establishing clear expectations before project kickoff and ensuring they are met or exceeded
- Delivering reliable, professional support for complex IT challenges
- Working collaboratively with internal teams to streamline implementation and knowledge transfer

This approach allowed Andy J. Egan Co. to focus on their operations and core services while we handled the technical challenges efficiently.

The Result

By partnering with us, Andy J. Egan Co. has:

- Gained access to deep IT expertise for complex projects beyond internal capabilities
- Achieved reliable and predictable project outcomes through clear communication and planning
- Received collaborative support that integrates seamlessly with internal teams
- Increased confidence that technical challenges are handled efficiently and professionally

With our support, Andy J. Egan Co. can prioritize growth and operational excellence, while we ensure that challenging IT projects are executed flawlessly.



What Andy J. Egan Co. Says About Partnering with KR Group

"I consider myself a 'jack of all trades' when it comes to our office environment, but lack the in-depth knowledge for some of the projects that are needed, and KR Group has become my go-to for help with those cases. They make sure the expectations are communicated before the project starts and also make sure those expectations are met or exceeded upon completion. Their staff is easy to work with and I will continue to use them for the expertise they provide."

— Andy VanDusen, Technology Manager, Andy J. Egan Co.

